

Relevant System Table
Core Business Process VII - Customer Service and Communication

Business Sub Process: SFA Public Information Center	SUB-PROCESS DECOMPOSITION	RELEVANT BUSINESS PROCESS SYSTEMS
Provide information to the public:		
	U.S. Mail	US Postal Office
	Commercial Shippers	Commercial Shipper
	Phone	Telecom
	Web Sites	Network
	E-mail	Network
	List Server	Network
	FAX-On-Demand	Phone
	FAX broadcast	Phone
Receive information from other sources:		
	1. PEPS	IPOS
	2. NSLDS	NSLDS
	3. Direct Loan Systems	DLS
	4. CPS	CPS
	5. EDCAPS	EDCAPS
	6. DCS / FFELP	DCS/FFELP